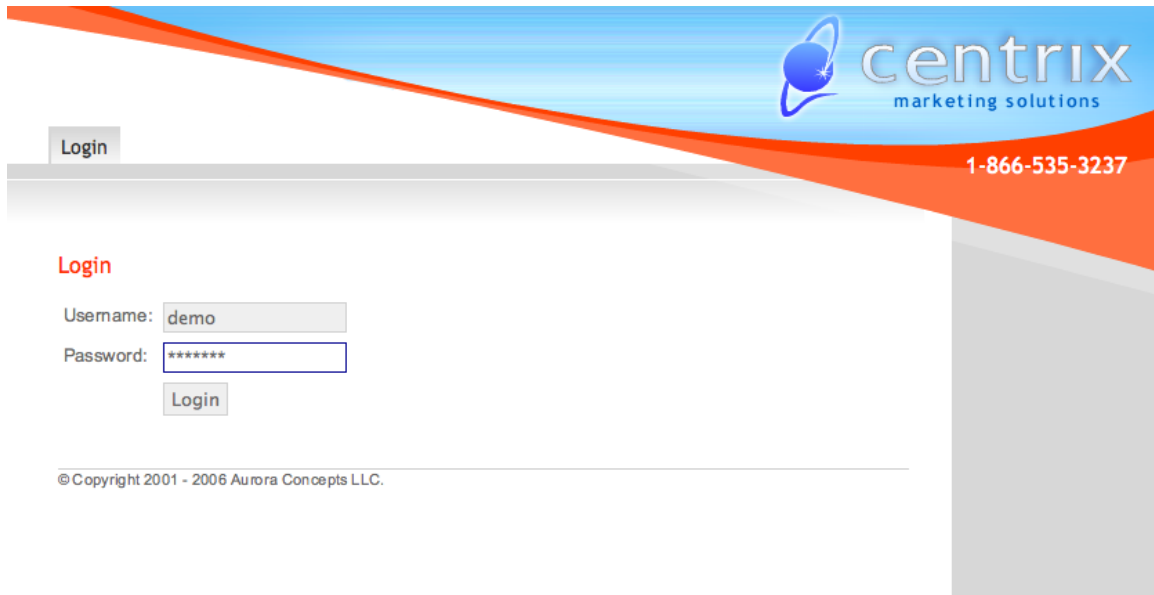


Sample Reports and Features of Secure Web Administration

You can login yourself at: <http://dc1.centrixms.com>

Username: demo

Password: centrix

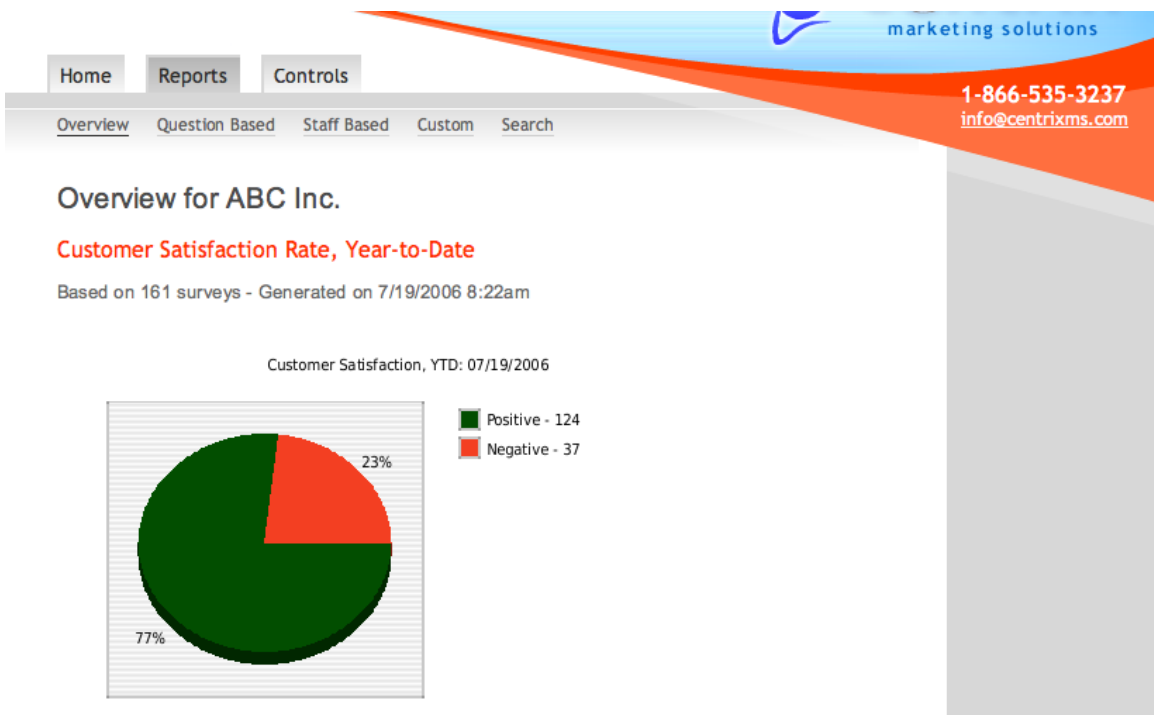


centrix
marketing solutions
1-866-535-3237

Login

Username: demo
Password: *****
Login

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info@centrixms.com

Home Reports Controls

Overview Question Based Staff Based Custom Search

Overview for ABC Inc.

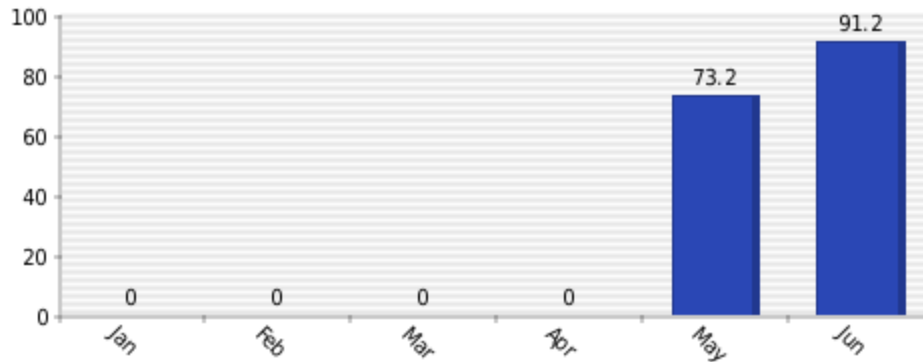
Customer Satisfaction Rate, Year-to-Date

Based on 161 surveys - Generated on 7/19/2006 8:22am

Customer Satisfaction, YTD: 07/19/2006

Category	Count	Percentage
Positive	124	77%
Negative	37	23%

Customer Satisfaction %, YTD, by Month: 07/19/2006

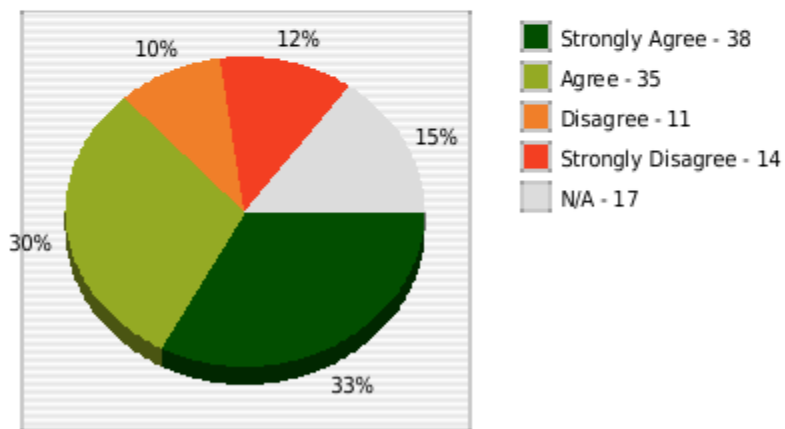


Question Details Report for ABC Inc.

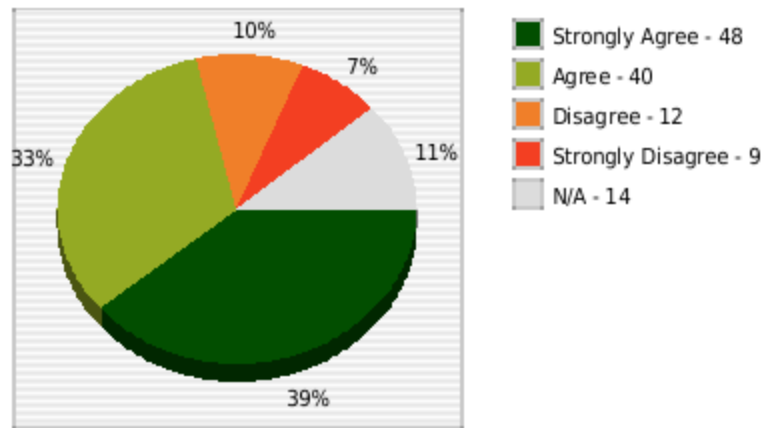
Year-to-Date ... change to

Based on 161 surveys - Generated on: 07-19-2006 8:24am
Starting date: 01-01-2006 12:00am

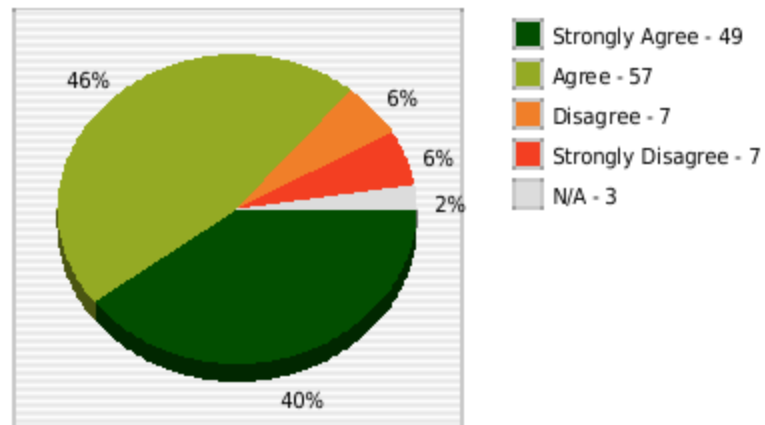
The wait to be seated was reasonable in relation to time of day and week, Year-to-Date: 07/19/2006



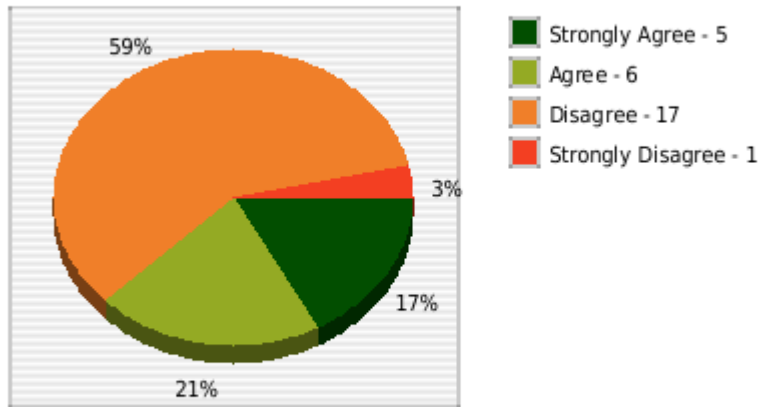
You were welcomed warmly , Year-to-Date: 07/19/2006



Your seating preference (smoking or non) was available., Year-to-Date: 07/19/2006



Your table was clean and prepared.
James Q. Smith, Year-to-Date: 07/19/2006



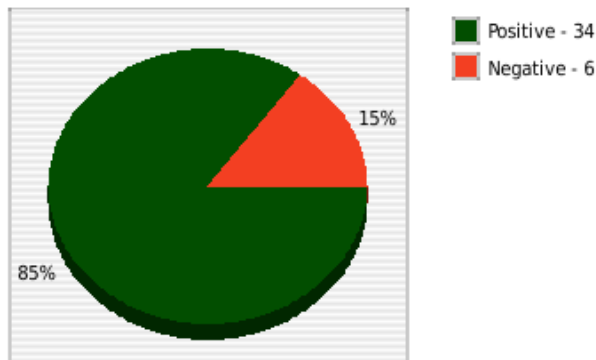
Custom Report for ABC Inc.

Staff/Login: Question:

Start Date: End Date: Start Time Frame: End Time Frame:

Based on 40 surveys - Generated on: 07-19-2006 8:26am
[Download the raw data to a CSV file \(Excel-comaptible\)](#)

How was your overall experience?



Search Surveys, ABC Inc.

Several possible matches were found. Please click on a confirmation number for it's details.

Conf. Number	Started On	Staff/Login	Customer Info
L274JW959	05/06/06 3:56pm	Smith, James Q.	WILEY, BOB bob.wiley@yahoo.com Birthday: 12 / 31
L104PL1231	05/07/06 8:31pm	Doe, Jane	
L6229UW941	06/21/06 3:40pm	Doe, Jane	
L7420JP1253	05/07/06 8:53pm	Doe, Jane	
L6542UM1301	05/09/06 9:41pm	Patton, William	

Confirmation Number / Search String:

Question Controls for ABC Inc.

Current Questions

1. You were welcomed warmly.
2. The wait to be seated was reasonable in relation to time of day and week.
3. The staff was accommodating when seating your party.
4. The waiter was courteous, helpful, and attentive.
5. The order was served correctly.
6. The facility was clean and well-kept.

Click on any below to add





- [Your seating preference \(smoking or non\) was available.](#)
- [Your table was clean and prepared.](#)



Staff Login Controls for ABC Inc.

Current Staff Logins

[Add a New Staff Login](#)

Staff	User ID	PIN	Manager	Actions
1. Smith, James Q.	1001	111	✓	 
2. Doe, Jane	1002	222		 
3. Patton, William	1003	333		